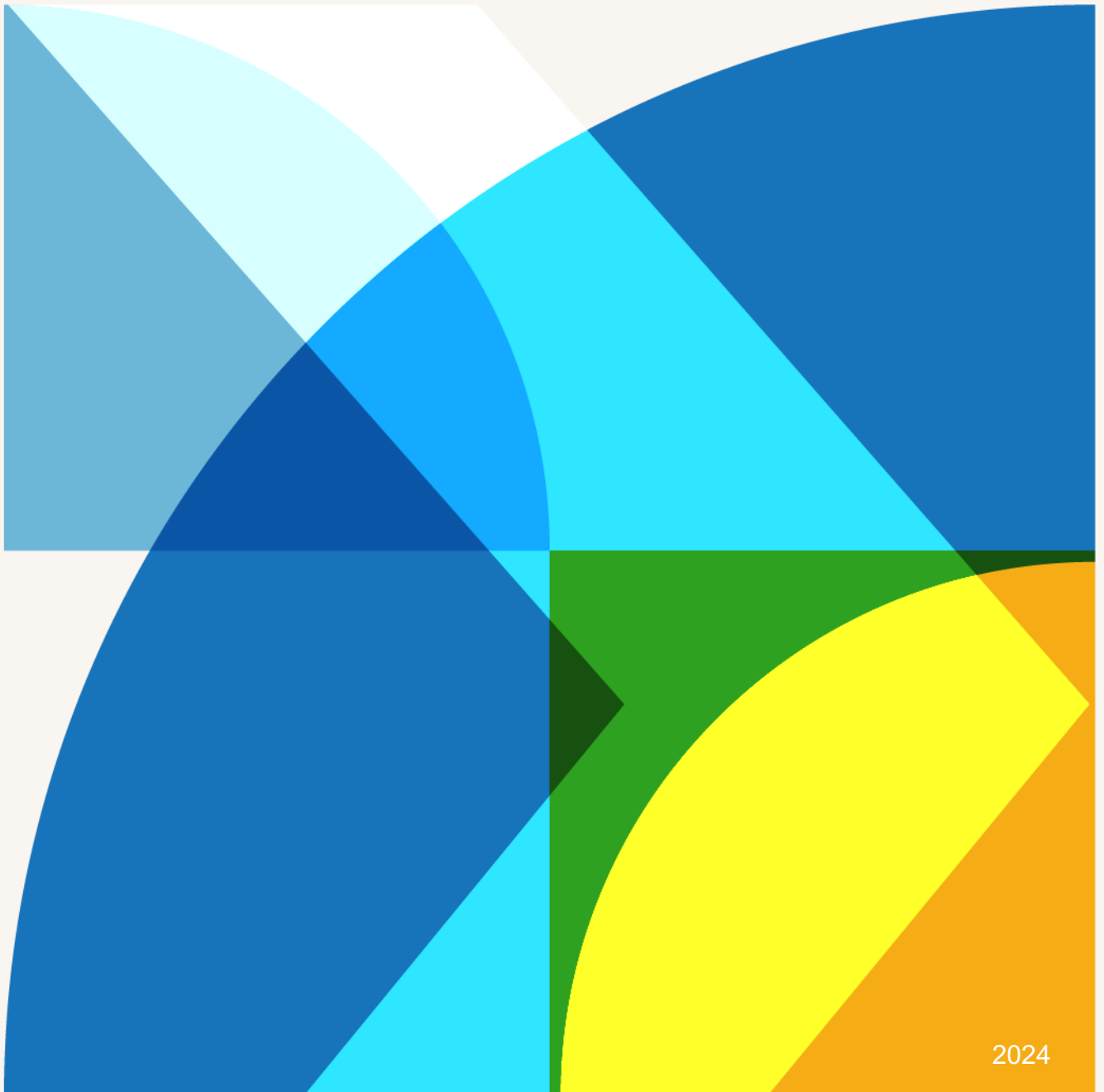


iAM Readiness Assessment for ABC Company [SAMPLE REPORT]



Your iAM Readiness Assessment Report

Prepared for:

Contact Name: John Doe

Designation: Head of Infrastructure & Operations

Country: United States

Industry: Telecommunications, IT, and Consumer Electronics

Thank you for sharing your inputs. This report provides a detailed analysis of your Intelligent Application Management (iAM) journey, including:

- Questionnaire Responses and Scoring
- Assessment Results
- Tailored Recommendations
- Insights on How Qinfinitive Can Help
- Suggested Next Steps
- Qinfinitive Spotlight

Dive into the insights to understand your current readiness level and discover actionable strategies for growth.

Questionnaire Responses and Scoring

Question	Response (Score)
1. Observability and Monitoring	b. Somewhat, but there is some integration.
2. Incident Response and Automation	b. Partially automated with basic incident workflows.
3. Application Lifecycle Management	b. Partially unified, with some gaps in tracking and governance.
4. Governance and Compliance	b. Basic compliance checks across critical systems.
5. Integration Platform Management	b. Consolidated for some environments but still fragmented overall.
6. Legacy Modernization	c. Unified integration of legacy and modern systems.
7. Business Process Optimization	b. Some processes are optimized, but alignment with IT is weak.
8. Business Process Optimization & Re-engineering	b. Occasionally, for key processes or functions.
9. Real-Time Scenario Testing and Resilience	b. Limited testing for critical systems only.
10. FinOps and BizOps Integration	b. Some integration, but financial and business metrics are not tracked regularly.

Total Score: 21 points

Assessment Results

Your organization's responses place you at **Level 3: Integrated** in the **iAM Readiness Framework**. At this level, your organization has made progress in unifying monitoring and integration workflows and establishing partial automation and governance. However, gaps remain in achieving predictive insights, real-time optimization, and adaptive capabilities.

Recommendations for Advancing to Level 4: Predictive

To move from Integrated to Predictive, we recommend the following steps:

Enable Predictive Monitoring:

- Implement AIOps capabilities to proactively detect and resolve issues using machine learning and anomaly detection.
- Leverage MLOps to optimize application and network performance dynamically.

Strengthen Resilience with Chaos Engineering:

- Conduct real-world failure simulations to test and improve system resilience, ensuring high uptime and service quality.

Automate Incident Resolution:

- Deploy self-healing workflows to automate repetitive incident responses and improve resolution times.

Integrate Real-Time Scenario Testing:

- Use intelligent twins to simulate network and application changes in real-time, reducing risks during upgrades or migrations.

Enhance FinOps and BizOps Integration:

- Align IT performance with business goals through real-time cost tracking and resource optimization.

Chatbot Integration:

- Introduce a chatbot with AI-powered service management to provide real-time support, monitor logs, and enable seamless customer interactions.

How Qinfinte Can Help

Qinfinte, as a unified Intelligent Application Management platform, can help you achieve the following:

Consolidate Tools:

- Simplify your fragmented ecosystem by unifying observability, monitoring, ITSM, and event intelligence into a single platform.

Introduce AI-Driven Capabilities:

- Enable AIOps for proactive issue detection, self-healing, and predictive insights.

Enhance Service Management:

- Integrate a real-time chatbot for improved customer experience and operational support.

Automate Resilience Testing:

- Implement chaos engineering and intelligent twins to ensure robust system performance under stress.

Optimize Costs:

- Use FinOps capabilities to align IT spending with business objectives while achieving cost efficiency.

Next Steps

To advance your iAM maturity and achieve your transformation goals, we recommend scheduling a personalized consultation with Qinfinite experts. Together, we can create a roadmap to help you move from **Integrated** to **Predictive**, enabling your organization to simplify, modernize, and thrive in today's competitive market.

Let's work together to turn your **chaotic application management stack** into a **future-ready, agile ecosystem!**

This **report** combines practical insights with actionable recommendations, showcasing the power of the questionnaire and Qinfinite's value as a transformative partner.

For any further queries/support, please write to marketing@quinnox.com

Qinfinite Spotlight

Quinnox
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Quinnox Makes Waves: Recognized in Six Gartner Hype Cycles for 2024

- 1 Hype Cycle for Platform Engineering, 2024
- 2 Hype Cycle for Infrastructure Platforms, 2024
- 3 Hype Cycle for Site Reliability Engineering, 2024
- 4 Hype Cycle for I&O Automation, 2024
- 5 Hype Cycle for Monitoring and Observability, 2024
- 6 Hype Cycle for Agile and DevOps, 2024

Gartner

A graphic featuring a multi-colored trophy on a blue arrow pointing right, with confetti scattered around it. The background is dark blue with a white arrow shape on the left.

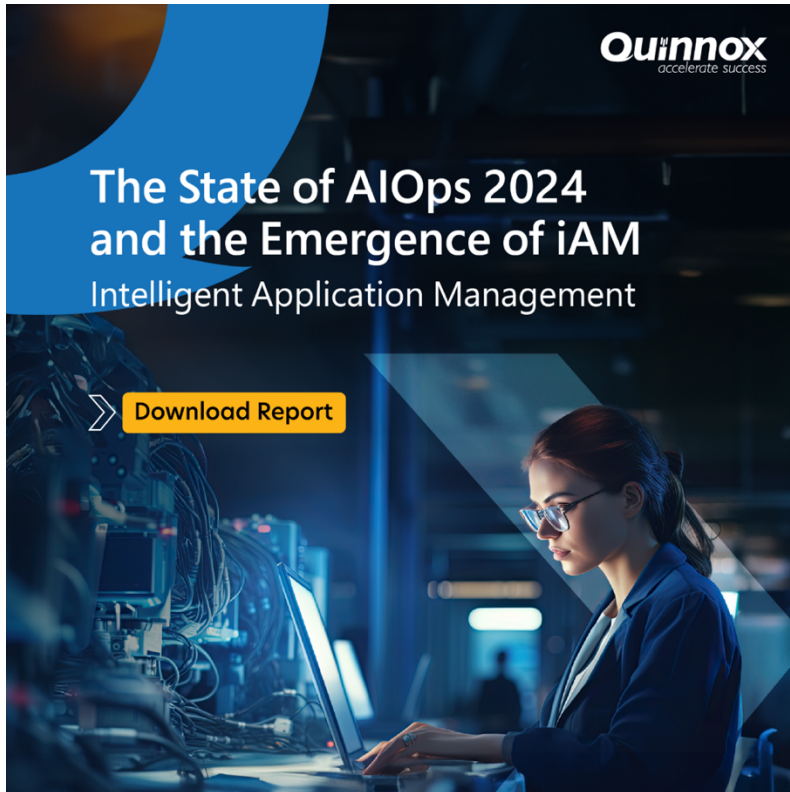
Quinnox
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Forrester Recognizes Quinnox as one of the **Top 25 Vendors** in Forrester's "The AIOps Platforms Landscape, Q4 2024" Report!

FORRESTER

QINFINITE

A graphic featuring a dark blue oval shape with a white arrow pointing right, containing the QINFINITE logo. The background is dark blue with gold confetti scattered around. The Forrester logo is in the bottom left corner.



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The State of AIOps 2024 and the Emergence of iAM

Intelligent Application Management

➤ [Download Report](#)

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Re-imagining BizOps using Qinfinte: Quinnox's Next-Generation AMS Platform

VIEWPOINT

We are pleased to present the ISG briefing note authored by leading ISG Analyst, Akhila Harinarayan, providing valuable insights on Quinnox's Next Generation AMS Platform.

“**Qinfinte** is a platform driven by AI/ML to manage and optimize IT Operations with end-to-end monitoring, predicting and preventing incidents, intelligent automation, and insightful analytics. While the traditional AMS platforms focus mostly on the IT layer to monitor and maintain the IT systems, Qinfinte automatically discovers/assesses the IT systems and builds this intelligence into the business processes of the firm to provide a view to the user. Hence, this is a one-stop shop for a complete IT view, operations view, and business view for the users across the enterprise.”

 ➤ **Akhila Harinarayan**
Senior Lead Analyst, ISG

➤ [View Briefing Note](#)

On-Demand Webinar

Build Resilience and Save Millions: "A Realistic Approach to Disaster Recovery in IT"

Arun C.R.
Senior Vice President & Head of Engineering, Qinfinite

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On-demand webinar

Unlocking legacy potential: How Intelligent Twin Power Modernization

Speakers

Carlos Casanova
Principal Analyst
Forrester

Akshay Deshpande
Chief Technology & Solution Delivery Officer
Quinnox

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Featuring **FORRESTER**

On-Demand Webinar

AIOps in 2024: Hype vs. Reality & Evolution of IAM

SPEAKERS:

Akshay Deshpande
CTO & Head, Qinfinite

Arun CR
Senior VP and Head of Engineering,
Qinfinite

MODERATOR:

Vidhyashankar Ganapathy
Senior VP and Head of Marketing,
Quinnox



Quinnox is your agile, business-results-driven digital technology partner. With the power of human and applied intelligence, we simplify business processes, improve customer experiences, and create exceptional business value for forward-thinking enterprises. With the combination of cognitive solutions, conversational platforms, SaaS solutions, human and applied intelligence, we capitalize on new technologies to accelerate growth, innovation, efficiency, and resilience. Our data-driven digital solutions unlock the hidden potential of your business across your digital value chain, helping to accelerate success, today and tomorrow.

For more information please contact:

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